

The Financial Literacy and Support

Program offers free and confidential one on one sessions with individuals who wish to better manage their personal finances. The financial literacy worker can assist with providing the right tools for you to take control of your personal finances, this may include;

- Budgeting
- Discussing financial concerns or difficulties e.g. bills, debts
- Understanding financial products i.e. bank accounts, interest rates
- Debt and consumer credit
- Money saving ideas
- Your rights and responsibilities



If you would like to make an appointment to see a Financial Counsellor please contact us

Phone: (03) 9705 6699

Email: mcummings@caseynorthciss.com.au

lhansen@caseynorthciss.com.au

sdeland@caseynorthciss.com.au

www.caseynorthciss.com.au



www.facebook.com/caseynorthciss



www.twitter.com/cnciss



www.instagram.com/caseynorthciss

We are located at;

Suite 1, 90-92 Victor Cres

Narre Warren Vic 3805

Melway Ref Map 110 F5

Monday/Tuesday/Thursday/Friday

Time: 9.30am - 4.30pm

Wednesday

Time: 12.00pm - 7.00pm

Also available in Cardinia Shire, call for more details availability.

**FREE & Confidential
Financial
Counselling
available**



**Casey North
Community
Information &
Support Service**

(03) 9705 6699

www.caseynorthciss.com.au



**Interpreter Service
Available 131 450**



WHO ARE WE?

Casey North Community Information & Support Service (CNCISS)

is a community based information and referral service, staffed by both professional workers and trained volunteers.

Other Programs at Casey North

- ◆ Community information
- ◆ Emergency relief
- ◆ Social Welfare Support Program
- ◆ Financial Literacy
- ◆ Counselling
- ◆ Keeping it Together
 - an eight week program for women
- ◆ No Interest Loan Scheme (NILS)
 - a no fees, no interest loan to assist people on low incomes

Issues Financial Counsellors can assist with may include;

- ◆ Debt collection
- ◆ Overdue bills/utility debts
- ◆ Budgeting
- ◆ Mortgage stress/difficulties
- ◆ Credit card debt/loans
- ◆ Car loans
- ◆ Fines, payment arrangements
- ◆ Centrelink debt
- ◆ Referral to other support agencies
- ◆ Bankruptcy
- ◆ Council rates/arrears
- ◆ Pay day lenders
- ◆ Consumer disputes
- ◆ Your rights and responsibilities

**Don't delay any longer,
take control of your finances,
contact a financial counsellor
today.**

*Available to residents in the
City of Casey and Shire of Cardinia*

Financial Counsellors are qualified professionals trained specifically to work with people experiencing financial difficulties.

We can provide information, support and options to empower you to deal with your financial hardship and advocate on your behalf where necessary with creditors and other organisations.

Useful websites

Check out our Debt Management page

www.caseynorthciss.com.au/debt-management

Stay on Track guide

www.caseynorthciss.com.au/resources

MoneySmart

www.moneysmart.gov.au

MoneyHelp

www.moneyhelp.org.au

1800 007 007