

Emergency Contact Numbers	
Ambulance, Fire & Police	000
Cranbourne Police Station	5991 0600
Dandenong Police Station	9767 7444
Endeavour Hills Police Station	9709 7666
Narre Warren Police Station	9705 3111
Casey Hospital	8768 1200
Dandenong Public Hospital	9554 1000
Monash Medical Centre Clayton	9594 6666
Monash Medical Centre Moorabbin	9928 8111
Lifeline	13 11 14
Suicide Helpline	1300 651 251
Crisis Assessment and Treatment Team (CAT Team)	1300 369 012

Local Government	
City of Casey	9705 5200
Shire of Cardinia	1300 787 624

Abuse / Sexual Assault	
Dept. of Families Fairness and Housing (Child Protection) Crisis Line	13 12 78
1800 RESPECT	1800 737 732
Orange Door	1800 271 170
South East Centre Against Sexual Assault (SECASA) (24hrs)	1800 806 292
Sexual Offences and Child Abuse (SOCA)	9767 7469
WAYSS Family Violence Dandenong	9791 6111
Escaping Family Violence (EVP) Program - Uniting Victoria	1800 668 426

Accommodation	
Public Housing	
Homes Vic (DFFH)	1300 286 625
Launch Housing	9792 0750

Private Rental - Tenancy Advice	
Peninsula Community Legal Centre	9783 3600
Consumer Affairs	1300 558 181
Tenants Victoria	9416 2577

Crisis & Supported Housing	
Housing Crisis Line	1800 825 955
WAYSS Dandenong	9791 6111
Housing for the Aged Action Group	1300 765 178
Windermere Child & Family Services (Housing Support Worker)	9705 3200
Frontyard Youth Services	9611 2411

Community Information Counselling Services	
Casey North Community Information & Support Service	9705 6699
Community Information & Support Cranbourne	5996 3333

Counselling Services	
Generalist	
Positive Lifestyle Centre - Salvation Army	9794 9533
Community Information & Support Cranbourne	5996 3333
Parentline (24 Hours)	13 22 89
CatholicCare	8710 9600
Monash Community Health Services Berwick (Intake worker for all sites)	1300 342 273
Relationships Australia - Cranbourne	5990 1900
Relationships Australia - Berwick	8768 4111
Relationships Australia - Cranbourne North	5911 5400
Kids Help Line	1800 551 800
Griefline	1300 845 745
Mens Referral Service - Phone Counselling Line - No To Violence	1300 766 491
Mensline Australia	1300 789 978
Living Springs	9702 6687
Andrews Centre - Endeavour Hills	9700 4944
Windermere Child & Family Services	1300 946 337
Better Place Meditation & Counselling	8781 9111
Partners in Wellbeing	1300 375 330

Drug & Alcohol	
Monash Health	1300 473 237
Dandenong	9792 7620
Direct Line	1800 888 236
Alcoholics Anonymous	9429 1833
Narcotics Anonymous	1300 652 820
Stepping Up Cranbourne and Pakenham	1800 828 466
SURE AOD 1300 007 873 Narre Warren	8781 9500
Cranbourne	5990 7900
START Community - Berwick Salvation Army	9704 1996

Financial Counselling	
Casey North Community Information & Support Service	9705 6699
Community Information & Support Cranbourne	5996 3333
Salvation Army - Moneycare - Dandenong	1800 722 363
National Debt Helpline	1800 007 007
South East Community Links (FV Financial Counselling)	9546 5255

Gambling	
Gamblers Help Southern 1800 858 858 - 7 days	9575 5353
Gamblers Anonymous	9696 6108
Gamblers Help Youth Line	1800 262 376

Mental Health	
Mind Australia	1300 286 463
Mind Spot	1800 614 434
Beyond Blue	1300 224 636
EACH Mental Health	1300 003 224
SANE Help Line	1800 187 263
Early in Life Mental Health Services	1300 369 012
ERMHA365	9706 7388
Mentis Assist (Previously ARBIAS)	9792 7432

Disability	
TTY Relay (Telephone Service for the Hearing Impaired)	1800 810 586
OzChild Services Dandenong	9212 3900
Windermere's Early Childhood Development Services Cranbourne	9709 6900
1300 946 337 Narre Warren	9705 3200

SANE - Help Line	1800 187 263
Disability Information & Support	1800 783 783
Early in Life Mental Health Services	1300 369 012
Vision Australia	1300 847 466
Carer Respite Centre Southern (Alfred Health)	1800 052 022
Outlook Employment Cranbourne	5995 4385
Outlook Employment Narre Warren	9705 6445
Disability Resource Centre	9671 3000
MiCare	1800 642 273
Mecwacare	8573 4980
Bolton Clarke (HACC PYP)	1300 221 122

Peer Support	
GROW	9528 2977
Smart Recovery (Online)	02 9373 5100

Seniors	
My Aged Care	1800 200 422
Care Finder (Care Connect)	1800 490 633
University of the Third Age - U3A - Berwick	0493 280 458
University of the Third Age - U3A - Cranbourne	5995 0311
Council on the Ageing (Victoria)	9655 2100
Seniors Information Victoria	1300 135 090
Southern Metro Aged Care Assessment Service	1800 200 422
Department of Health & Aged Care	1800 020 103
Seniors Rights Victoria	1300 368 821
Directory of Aged Care Services for Those From a CALD Background	dailycare.com.au
Uniting AgeWell	1300 783 425

Cultural Services	
Southern Migrant and Refugee Centre	9767 1900
Asylum Seeker Resource Centre Footscray	9326 6066
Dandenong	8772 1380
Dandenong and District Aboriginal Co-operative	8902 9700

Employment & Education & Income	
Services Australia www.servicesaustralia.gov.au	
Job Seekers	132 850
Youth & Students	132 490
Families	136 150
Disability & Carers	132 717
Older Australians	132 300
ABSTUDY	1800 132 317
For Help With Centrelink in More Languages	131 202
Indigenous Call Centre	1800 136 380
Grandparent, Foster & Kinship Carer Adviser Line	1800 245 965
Medicare	132 011
Child Support Program	131 272
Administrative Appeals Tribunal	1800 228 333
Social Security Rights Victoria	9481 0355
Fair Work Ombudsman	131 394
Jobwatch	9662 1933

Health	
Monash Health Community	
Berwick	8768 5100
General Enquiries Cranbourne	5990 6789
Pakenham	5941 0500
Intake Worker for all appts	1300 342 273
Action Centre (FPV for under 25s)	9660 4700
Victorian Aids Council & Gay Men's Health Service	9865 6700
Cancer Council Victoria	9514 6100
Dental Health Services, South Eastern Region	9341 1000
Melbourne Sexual Health Centre	9341 6200
Royal Womens Hospital	8345 2000
Kids Help Info - Royal Childrens Hospital	9345 5085
Primary Mental Health CAT - Dandenong Hospital	1300 369 012
Beyond Blue	1300 224 636
Quitline	13 18 48

Legal	
South East Monash Legal Service Inc.	9038 8002
Peninsula Community Legal Service - Cranbourne	9783 3600
Victoria Legal Aid - Dandenong	9767 7111
Family Law Assistance Program - Law Clinics Clayton	9905 4336
Victorian Aboriginal Legal Service	1800 064 865
Women's Legal Service Victoria	8622 0600

Services for Women	
Wellsprings - for Women	9701 3740
Women's Health in South East	9794 8677
Caroline Chisholm Society (Pregnancy Support Service)	9361 7000
Council of Single Mothers & Their Children	9654 0622
WIRE Womens Information	1300 134 130
Keeping it Together	9705 6699

Services for Men	
No To Violence - Formerly Men's Referral Service	1300 766 491
Mensline	1300 789 978
Mens Shed Association	0408 465 228

Support Services	
Grief & Loss	
Griefline	1300 845 745
SANDS (Vic) - Stillbirth & Neonatal Death Support	1300 072 637
Australian Centre for Grief & Bereavement	1800 642 066
LGBTIQ Services	
Switchboard (Vic)	9663 2474
Thorne Harbour Health (Formerly AIDS Council & Gay Mens Health Centre)	9865 6700
Rainbow Door	1800 729 367

Family Support	
Windermere Child & Family Services	9705 3200
Relationships Australia Cranbourne	5990 1900
Narre Warren	5911 5400
Uniting Connections Cranbourne	5990 8400
Narre Warren	9704 8377
Doveton	9794 0725
WAYSS Family Violence Service Dandenong	9791 6111
CatholicCare	8710 9600
Parentline	13 22 89
Better Place Australia, Mediation & Counselling	8781 9111
Relationship Australia Berwick	8768 4111
Casey North CISS - Keeping It Together	9705 6699
The Orange Door	1800 271 170
Victims of Crime	1800 819 817
Domestic Violence & Resource Centre	8346 5200

Welfare & General Support Services	
Casey North CISS	9705 6699
Cranbourne ISS	5996 3333
St Vincent de Paul Society	1800 305 330
The Andrews Centre - Endeavour Hills	9700 4944
Transit - Narre Warren	0438 398 594
Salvation Army Doorways	8873 5288
Salvation Army Support Services - Cranbourne	5995 0133
Salvation Army Support Services - Dandenong	9794 3500
Salvation Army Support Services - Pakenham	5941 4906
Cornerstone - Dandenong	0481 186 323
Support for People on Temporary Visas - Red Cross	1800 733 276

Meals	
Bk 2 Basics (Meals Wed from 6.00pm)	0401 050 732
Hampton Park Uniting Church (Thursdays - Lunch)	9799 7994
St Vinnies Food Van	1800 305 330
Doveton Neighbourhood Centre (Tuesday Evening Dinner)	9791 1449
Sikh Volunteers Australia (Meal Pickup from Langwarrin)	0433 029 912
Transit Soup Kitchen - Narre Warren Christian Church	9796 8966
Monday Evening Dinner & Wednesday Lunch	0438 398 594
Uniting Church Food Truck - Cranbourne	5996 4939
Monday, Wednesday and Saturday nights	
Shepherds Table - 1st & 3rd Saturday of the Month - Lunch	9704 7935
We Care Community Care (Fridays from 10.00am)	8791 5255

Youth Services	
City of Casey Youth Services	9705 5200
Youth Information Centre - Cranbourne	9792 7350
Hampton Park	9702 9510
Narre Warren	9792 7330
Casey Youth Hub	9704 8377
Casey 360 - Mobile Youth Bus	1800 551 800
Kids Help Line	1800 551 800
Headspace (Included Mental Health Services)	1800 367 968
Youth Law Carlton	9113 9500

Other Services	
Carer Gateway Support Service (Counselling Service for Carers)	1800 422 737
Traveller's Aid	9654 2600
Collective of Self Help Groups	9650 2005
South East Volunteers	9562 0414
Casey Cardinia Library Services	1800 577 548
RSPCA Pearcedale	9654 2600

A PROJECT OF CASEY NORTH COMMUNITY INFORMATION AND SUPPORT SERVICE 2023-2024

Proudly Supported by the City of Casey

Can't find what your looking for? Call Casey North CISS or CIS Cranbourne for information of services available across the state.

9705 6699 - Casey North 5996 3333 - Cranbourne
www.caseynorthciass.com.au www.cranbourneiss.org.au

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