

Use this space to make a list of things you would like to discuss with your financial counsellor and bring it to your appointment.

**Notes/Questions**

1 \_\_\_\_\_  
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**Appointment details**

**Date:** \_\_\_\_\_  
**Day:** \_\_\_\_\_  
**Time:** \_\_\_\_\_  
**Location:** \_\_\_\_\_  
**Financial Counsellor:** \_\_\_\_\_

**If you would like to make an appointment to see a Financial Counsellor please contact us**

**All enquiries to:**  
**Casey North Community Information & Support Service**  
2/30-32 Verdun Drive  
Narre Warren Vic 3805  
**Phone:** (03) 9705 6699  
**Email:** [cnciss@caseynorthciss.com.au](mailto:cnciss@caseynorthciss.com.au)  
[www.caseynorthciss.com.au](http://www.caseynorthciss.com.au)

**We also provide outreach services to:**

**The Salvation Army**  
51 Bald Hill Rd  
Pakenham 3810

**Western Port Community Services (WPCS)**  
185 High St  
Hastings 3915

**Southern Peninsula Community Support & Information Centre (SPCSIC)**  
878 Point Nepean Rd  
Rosebud 3939

**Mornington Community Information & Support Service (MCISS)**  
320 Main St  
Mornington 3931

Funded by the Commonwealth Department of Social Services

**FREE & Confidential  
Financial  
Counselling  
available**



**Casey North  
Community  
Information &  
Support Service**

**(03) 9705 6699**  
[www.caseynorthciss.com.au](http://www.caseynorthciss.com.au)



**Interpreter Service  
Available 131 450**



**Financial Counsellors** can assist with the following issues:

- Debt collection issues
- Overdue bills/utility debts
- Budgeting/Money management
- Mortgage stress/difficulties
- Credit card debt
- Centrelink debt
- Car/personal loans
- Fines, payment arrangements
- Bankruptcy
- Council rates/arrears
- Pay day lenders
- Your rights and responsibilities

And more.....

**Take control of your finances,  
contact a financial counsellor  
today.**

**Financial Counsellors** are qualified professionals who provide free and confidential financial counselling services to people who are experiencing financial difficulties.

They can provide information and options to assist you in overcoming your financial situation and advocate on your behalf to your creditors and other private or government organisations.

Financial Counsellors aim to empower you, providing you with the knowledge, skills and tools to successfully manage your personal finances.

*Available to residents in the  
City of Casey, Shire of Cardinia  
Shire of Mornington Peninsula &  
City of Frankston*



## **Useful money websites**

### **Casey North CISS**

[www.caseynorthciss.com.au/debt-management](http://www.caseynorthciss.com.au/debt-management)

### **MoneySmart**

[www.moneysmart.gov.au](http://www.moneysmart.gov.au)

### **National Debt Helpline**

[www.ndh.org.au](http://www.ndh.org.au) 1800 007 007

### **Australian Financial Complaints Authority**

[www.afca.org.au](http://www.afca.org.au)

### **SCAMwatch**

[www.scamwatch.gov.au](http://www.scamwatch.gov.au)

### **Consumer Affairs**

[www.consumervic.gov.au](http://www.consumervic.gov.au)

### **Youth Central**

[www.youthcentral.vic.gov.au](http://www.youthcentral.vic.gov.au)

### **Women Talk Money**

[www.womentalkmoney.org.au](http://www.womentalkmoney.org.au)

### **Financial Counselling Australia**

[www.financialcounsellingaustralia.org.au](http://www.financialcounsellingaustralia.org.au)

### **Telecommunications Ombudsman**

[www.tio.com.au](http://www.tio.com.au)

### **Energy and Water Ombudsman Victoria**

[www.ewov.com.au](http://www.ewov.com.au)

### **Fines Victoria**

[www.fines.vic.gov.au](http://www.fines.vic.gov.au)

### **Peninsula Community Legal Centre**

[www.pclc.org.au](http://www.pclc.org.au)

### **Women's Legal Service Victoria**

[www.womenslegal.org.au](http://www.womenslegal.org.au)